

Blue Cross and Blue Shield of North Carolina (BCBSNC) Medical Plan Changes for the 2024 Benefits Plan Year

- Effective April 1, 2024, BCBS-NC is removing their Healthline Blue phone number, which is currently located on the back of the medical ID card. With this change, BCBS-NC will be reissuing new medical ID cards to your worksite employees, even if they do not change their plan during open enrollment. It is important to note, that the only change to the ID card is the removal of the Healthline Blue phone number.
- The **BCBSNC HDHP 3000** plan will no longer be offered for the new plan year. Worksite employees who do not actively make an election during open enrollment will be automatically enrolled in the **BCBSNC HDHP 3500** plan. Please reference the client renewal site for further plan details.

Current BCBSNC Plan Name	New BCBSNC Plan Name
HDHP 3000	HDHP 3500

In the event that any of your worksite employees' plans are eliminated and they are automatically enrolled in a different plan, if there is a conflict between the plan mapping on this document and the plan they are enrolled in (displayed on their confirmation statement), the plan on their confirmation statement shall control.

Disclaimer:

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