

Anthem Blue Cross and Blue Shield (formerly Empire) Medical Plan Changes for the 2025 Benefits Plan Year

- As previously communicated, Empire rebranded to Anthem Blue Cross and Blue Shield effective January 1, 2024. You will now see Anthem referenced within TriNet's system.
- The **Empire PPO 0-30** plan will no longer be offered for the new plan year. Worksite employees who do not actively make an election during open enrollment will be automatically enrolled in the **Anthem PPO 0-10** plan. Please reference the client renewal site for further plan details.

Current Plan Name	New Plan Name
Empire PPO 0-30	Anthem PPO 0-10

- The **Empire BA PPO 3000** plan will no longer be offered for the new plan year. Worksite employees who do not actively make an election during open enrollment will be automatically enrolled in the **Anthem PPO 2000** plan. Please reference the client renewal site for further plan details.

Current Plan Name	New Plan Name
Empire BA PPO 3000	Anthem PPO 2000

- The Anthem **BA EPO 1000** plan utilizing the Blue Access provider network will be added for the new plan year. Please reference the client renewal site for further plan details.

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- Due to South Carolina state regulations regarding health insurance policy licensing, Anthem will no longer be offered as a medical carrier for your worksite employees residing in South Carolina, effective October 1, 2024.

During open enrollment, which will be from **July 31-August 14**, worksite employees must actively elect a new medical plan, or they will be automatically enrolled in the most comparable Aetna plan based on their home ZIP code eligibility.

The chart below outlines the most comparable new Aetna plan in relation to the current Anthem plan.

IMPORTANT! The comparison is based solely on plan attributes, not cost. This may not be the same plan the worksite employee will be mapped to in the benefits enrollment site if they do not actively enroll.

Worksite employees should carefully review their options within the benefits enrollment site during open enrollment, to ensure they are **actively reviewing and electing** the best plan that fits their needs.

Current Plan Name	New Comparable Plan Name
Anthem PPO 0-10 (Central & NY NTL)	Aetna PPO 300 SC
Anthem PPO 0-30 (Central & NY NTL)	Aetna PPO 300 SC
Anthem PPO 1000 (Central & NY NTL)	Aetna PPO 1000 SC
Anthem HDHP 6400 (Central & NY NTL)	Aetna HDHP 6350 SC
Anthem EPO 20 (Central & NY NTL)	Aetna EPO 0 SC
Anthem EPO 4000 (Central & NY NTL)	Aetna EPO 2000 SC
Anthem EPO 45 (Central & NY NTL)	Aetna EPO 0 SC
Anthem EPO/HDHP 6400 (Cntrl & NY NTL)	Aetna HDHP 6350 SC
Anthem EPO 1000 (Central & NY NTL)	Aetna EPO 1000 SC
Anthem HDHP 3500 (Central & NY NTL)	Aetna HDHP 3500 SC
Anthem PPO 2000 (Central& NY NTL)	Aetna PPO 2000 SC
Anthem PPO 500 (Central & NY NTL)	Aetna PPO 300 SC
Anthem BA EPO 2500 (C & NY NTL)	Aetna EPO 2000 SC
Anthem BA EPO 5000 (C & NY NTL)	Aetna EPO 2000 SC
Anthem BA PPO 0-35 (C & NY NTL)	Aetna PPO 300 SC
Anthem BA PPO 3000 (C & NY NTL)	Aetna PPO 3000 SC
Anthem BA EPO HDHP 3500 (C & NY NTL)	Aetna HDHP 3500 SC

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- Please also see the chart below for important information for worksite employees residing in South Carolina that are currently enrolled in an Anthem plan and will move to an Aetna plan effective October 1, 2024.

Enrollee Impact	
Group Numbers	Group numbers will change for all enrollees
Member ID Numbers	ID numbers will change for all enrollees
Carrier Network	<p>Carrier network will change. Enrollees can confirm if their providers are in-network by using Aetna's online provider directory > Continue as a guest > Enter ZIP Code and select preferred distance range > Search</p> <p>HDHP/PPO Plans: Select Aetna Open Access Plans > Select Managed Choice POS (Open Access)</p> <p>EPO Plans: Select Aetna Open Access Plans > Select Elect Choice EPO (Open Access)</p>
ID Cards	New ID cards will be issued for all enrollees
Summaries of Benefits and Coverage (SBCs)	Summaries of Benefits and Coverage (SBCs) will be available for all plans. Worksite employees can view plan details within the benefits enrollment site for Aetna plans. SBCs for the current plan year can be found on TriNet (login.TriNet.com) > My Benefits.
Disabled Child Eligibility	Disabled dependent eligibility approval will not follow the enrollee when enrolling in a new Aetna plan. Worksite employees will need to complete a request for coverage for the disabled dependent and the provider will need to fill out an attending physician statement. These requests will be reviewed by Aetna and the worksite employee will be contacted regarding approval.
Deductible & OOPM Accumulators	Deductibles and Out-Of-Pocket Maximum (OOPM) accumulators will reset
Deductible Credit	Deductible credit will be available
Medical Pre-authorizations	Pre-authorizations and referrals will reset
Rx Pre-authorizations & Step-therapies	Rx pre-authorizations and step-therapies will reset
Continuity of Care	<p>If an enrollee is in an active course of treatment, they can request a transition-of-care (TOC) if their current provider is not in the Aetna network. The enrollee will be required to complete the TOC form with their current provider. Aetna will review the submission and a decision will be sent via mail. If approved, the current out-of-network provider will be paid for the specified time outlined in the approval at the in-network level of benefits.</p> <p>Examples of care:</p> <ul style="list-style-type: none"> · After 20 weeks of pregnancy · Ongoing treatment such as chemotherapy or radiation therapy · Mental health treatment
Adult Child Eligibility	Dependent children will be eligible under the new Aetna plan until the last day of the calendar year in which the dependent turns 30 years of age
Telehealth	Telehealth will be provided by CVS Health Virtual Care
Health Savings Account (HSA) Carrier Bank	Optum will remain as the HSA carrier bank

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In the event that any of your worksite employees' plans are eliminated and they are automatically enrolled in a different plan, if there is a conflict between the plan mapping on this document and the plan they are enrolled in (displayed on their confirmation statement), the plan on their confirmation statement shall control.

Disclaimer:

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